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PEACE OF MIND

COMFORT GUARANTEE

We guarantee the heating & cooling system we installed will maintain within 1°F of the thermostat set point. As long as it is properly cleaned and maintained for up to 5 years.

NO LEMON GUARANTEE

Should the heating & cooling system we installed have a failure in the heat exchanger or compressor. The effected system will be removed & replaced.

MCGINLEY CRAFTSMANSHIP GUARANTEE

Most “warranties” apply to parts inside the machine, or “inside the box”. Our Craftsmanship Guarantee covers outside the box. Line sets, drain components, wiring and so much more.

“APPLES TO ORANGES”

We are confident in the quality & detail of our installations that the vast majority of comparisons are apples to oranges. However should you receive a truly apples to apples comparison we will match their comparable competitive written quote and beat it.

TREAT-IT-LIKE-OUR-OWN PROMISE

We Promise to treat your home as if it were our own. Our skilled technicians will protect their paths of travel with drop cloths, using shoe covers & gloves being certain to clean up their work space leaving your home as we found it. Well...maybe just a bit more comfortable. Should we fail to meet this standard, we will do what it takes to make it right.

Comfort Guarantee

We guarantee the heating & cooling system we installed will maintain within 1° F of the thermostat set point. This applies to the location where the thermostat is installed. As long as it is properly cleaned & maintained. Exact duration will be specified on work order. Either being 3 or 5 years if not otherwise specified will be 5 years. Proper maintenance is paramount to keep your heating and cooling system operating correctly.

This does not apply to remote sensors & third party temperature stations. Should we find an issue present with the HVAC system preventing the desired comfort, we will do what it takes to resolve it.

Our design indoor temperature for cooling is 70°F with an outdoor temperature of 95°F, & Heating is 72°F with an outdoor temperature of 10°F. i.e. Desires to keep temperature 65°F in the summer or 80°F in the winter both are outside design parameter and cannot reasonably be expected.

No Lemon Guarantee

Should the heating & cooling system we installed have a failure in the heat exchanger (for gas furnace) or compressor (for split ac or heat pump). The effected system will be removed & replaced. Exact duration will be specified on work order. Either being 3 or 5 years if not otherwise specified will be 5 years. The owner &/or operator of system must ensure system remains clean & maintained. Mini-Split systems, Oil furnaces and boilers are excluded*

McGinley Craftsmanship Guarantee

McGinley Services craftsmanship Guarantee varies by installation & exact duration will be listed on contract. Typically 3, 5 or 10 years. Covering & limited to components installed by McGinley Services. Rest assured knowing the components outside the "box" are covered parts & labor.

Components that fall under this guarantee: Refrigerant line sets, wiring, drain piping connection & components, Condensate pumps, drain safeties, Thermostats, auxiliary controls, ducting connections, filter cabinets, electrical disconnects, switches & more in the event a component is installed by McGinley Services, is not contained within the hvac equipment and is not expressly clarified will be covered by our craftsmanship guarantee.

Treat-It-Like-Our-Own Promise

We Promise to treat your home as if it were our own. Our skilled technicians will protect their paths of travel with drop cloths, using shoe covers & gloves, being certain to clean up their work space & leave your home as we found it. Should we fail to meet this standard we will do what it takes to make it right. Left a mess?, we will have it professionally cleaned. Accidentally damaged a wall? We will have it repaired. We are all human first & foremost, understanding this we will rectify errors we make in your home.

*note we document before & after photos, making every effort to be forth coming.

IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN FIVE (5) YEARS. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. IN NO EVENT SHALL MCGINLEY SERVICES BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OR ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

